TESTPASSPORT

練 習 問 題



高 品 質 な 学 習 リ ソ ー ス

https://www.testpassport.jp

1年間無料アップデート

Exam : **D-CLS-ST-A-00**

Title : Dell Client Systems Support and Troubleshooting Achievement

Version : DEMO

1.Which of the following are required for the Dell Migrate service to function? (Select all that apply.)
A. The new computer must be a Dell system.
B. Both computers must be connected to the same local network.
C. The old computer must also be a Dell system.
D. The Dell Data Assistant application must be installed and running on the old (source) computer.
E. An external hard drive must be connected to both computers.
Answer: A, B, D

2.Which of the following is a primary symptom of a corrupted operating system bootloader?
A. The computer does not power on at all.
B. The computer continuously beeps and does not show anything on the screen.
C. The computer powers on, the Dell logo appears, but it then displays an error like "Operating System not found" or a blinking cursor.
D. The user is able to log into Windows, but applications run very slowly.
Answer: C

3.A technician is using Dell Data Wipe from the BIOS.
Which types of drives can typically be targeted by this utility? (Select all that apply.)
A. Network-mapped drives.
B. External USB-connected flash drives.
C. Cloud storage locations like OneDrive.
D. Internal SATA Hard Disk Drives (HDD).
E. Internal M.2 NVMe Solid-State Drives (SSD).
Answer: B, D, E

4.Which of the following scenarios are best diagnosed using the Dell ePSA (Pre-boot System Assessment) diagnostics? (Select all that apply.)
A. A laptop will not power on at all (No Power).
B. A user forgot their Windows login password.
C. The computer randomly displays a Blue Screen of Death (BSOD) pointing to a memory address error.
D. The system fails to boot and gives a 2000-0142 error code.
E. A user is unable to print to a network printer.
Answer: C, D

5.In IT troubleshooting, which statement best describes the principle of "checking for recent changes"?
A. It is a method of identifying potential causes by correlating the start of a problem with a recent modification to the system.
B. It assumes that all changes made to a system are negative.
C. It only applies to hardware changes, such as installing a new component.
D. It is the final step in the troubleshooting process, performed after the issue is resolved.
Answer: A